

Dear Member,

Thank you for booking to attend a West Essex DA pop-up camp site at Sea Palling. Due to the Covid-19 pandemic things are a little different to the DA and THS camping that we are used to and we now have to operate as pop up campsites rather than social gatherings for the foreseeable future. Please take the time to familiarise yourself with the new rules for camping set out below in accordance with the Camping and Caravanning Club Green Paper 3.16 and the government guidelines. **You may find it useful to print or save this document as we are unable to provide paper copies.** We are all learning together and things may change as we gain experience of the new way we have to operate and government and HQ guidance evolves.

We are sure we will all adjust to the new way of camping and are just very pleased to be offering the great value afforded by DA camping once again!

### **As Soon As Possible**

Please now pay your sites fees in full (£10.00 x the number of nights you have booked less any deposit you have already paid) by either:

Sending your cheque made out to The Camping & Caravanning Club West Essex DA to WEDA Booking Officer, 82a Waytemore Road, Bishop Stortford, Herts. CM23 3RD

**OR** Sending a Bank Transfer (please use your Membership Number & THS as a reference) into the following account: Account name; The Camping & Caravanning Club- West Essex DA, Account Number 81251333, Sort Code 40-22-21

### **Before Travelling:**

Please do not travel if you have any of the following symptoms, or have been told to self-isolate by track and trace:

- New continuous cough
- Raised temperature
- Achy limbs
- Loss of taste or smell

Please ensure you bring your own anti-viral hand sanitiser and antiviral surface wipes with you on arrival at the site.

### **On Arrival**

Please remain in your vehicle.

You will be asked if any member of your party has Covid-19 symptoms or have been told to self-isolate by track and trace. If they have you will be refused entry to the site and advised to return home and seek medical advice.

The steward will ask the lead camper only to report to the reception shelter to book in. PLEASE REMAIN OUTSIDE THE RECEPTION SHELTER.

***Please bring your membership card and booking confirmation e-mail or text with you.***

Site fees not paid in advance are to be made by debit/credit card using our electronic card reader wherever possible. Cash will be accepted as a last resort.

The camping stay can be extended on site if there is space available.

Parents/carers must be aware of where their children are at all times and oversee them.

Please be aware there are strictly no day visitors to the site.

### **Pitching**

The steward will guide you to your pitch to ensure adequate social distancing is maintained.

Observe social distancing procedures following government guidance.

Observe hygiene and cleaning procedures wash your hands regularly at your unit and not at the tap.

### **Water Tap**

Only adults or youth who have passed their youth test are permitted to use the water taps. Using your own antiviral wipes, please wipe the tap before and after use and take the used wipe back to your unit to dispose of it.

Please observe social distancing procedures whilst waiting to use the tap.

Please wash your hands thoroughly at your unit before and after using the tap.

PLEASE DO NOT WASH YOUR HANDS AT THE WATER TAP.

### **Elsan or Chemical Toilet Disposal Point (CDP)**

Only adults or youth who have passed their youth test are permitted to use the Elsan/CDP. Using your own antiviral wipes, please wipe the tap before and after use and take the used wipe back to your unit to dispose of it.

It is recommended that face coverings are used when emptying toilet cassettes.

In the event of a spillage this should be cleaned by the camper immediately.

If the CDP is left unclean the steward should be notified immediately

Please observe social distancing procedures whilst waiting to use the CDP.

Please wash your hands thoroughly at your unit before and after using the CDP.

PLEASE DO NOT WASH YOUR HANDS AT THE WATER TAP.

**Rubbish Disposal.**

Bin bags should be securely tied to contain contents and placed in the skip provided.

Lids/handles should be wiped down before and after use with the campers own wipes or cleaning agents.

Please wash your hands thoroughly at your unit before and after using the waste bin.

Please crush all cans, plastic containers, cardboard boxes etc to prevent the skip filling too quickly.

**Social Gatherings**

Please observe social distancing procedures at all time on site.

Please note that under the new Covid-19 restrictions this is an individually pitched campsite and not a social event or gathering.

Gatherings or socials are NOT permitted on site unless within an agreed government defined social bubble.

Members should not gather in awnings, tents, motorhomes or caravans unless within an agreed government defined social bubble.

Please do not let children roam unsupervised around the campsite so they do not inadvertently break social distancing rules.

Communal BBQs are not allowed other than with your camping household.

**If You Become Ill on Site and have Covid-19 Symptoms**

If a camper becomes ill and has Covid-19 symptoms everyone their unit/household must leave the site immediately, return home and seek appropriate medical guidance.